



ASNEW

Gwasanaethau Eiriolaeth Gogledd Dwyrain Cymru
Advocacy Services North East Wales

Office Opening Times

Monday-Friday

9:00am - 5:00pm

Providing independent advocacy
across Flintshire and Wrexham

How to contact us



advocacy@asnew.org.uk



www.asnew.org.uk



01352 759332



Advocacy Services North East Wales Ltd
FF Suite 3, Broncoed House
Wrexham Rd, Mold
CH7 1HP

Are you looking for help to
make sure your voice is heard
when arranging care and support?

If the answer is YES,
then ASNEW can help



Registered Charity Number
1110143. Company Limited by
Guarantee Number 04707548
Registered in England/Wales 2003



We're Here for You

Our service is all about helping you have your voice heard.

What We Help With

We help by focusing on the issues that matter to you. The time we spend helping you can be short, medium, or long, depending on your situation.

Your Voice Matters

We listen to you and follow your lead. You are in control.

We Are in Your Community

Our team is here to support you. We are part of your community and ready to help.

We Treat Everyone with Respect

We believe in treating everyone kindly and fairly. Your age, disability, background, and needs are important to us.

Contact availability

You can contact us in Welsh or English through calls, texts, or emails. We also have a message service outside our usual hours, which we will reply to on the next working day.

Making Sure You Understand

If you need extra help communicating, we have the tools and experts to support you.

We Come to You

We can meet you in different places, like a community hub, a public place, or your home if that is the best option for you.

Your Privacy Matters

We keep what you say private, but we also explain when we might need to talk to others to keep you safe.

Our Promise

We aim to give you the best help and support we can. We follow the rules and standards to make sure you get the best care available.

We Are Qualified

We follow the Advocacy Charter and Code of Practice, and we hold the Quality Performance Mark (QPM) for Advocacy.

We are here to support you, listen to you, and make sure you are heard. Contact us today and let's work together to make your life better.